

TOWN OF CHAPEL HILL

Town Hall 405 Martin Luther King Jr. Boulevard Chapel Hill, NC 27514

Legislation Details (With Text)

File #: [19-0298] Version: 1 Name:

Type: Discussion Item Status: Agenda Ready
File created: 3/27/2019 In control: Town Council

On agenda: 4/3/2019 Final action:

Title: Strategic Plan Environmental Scan: Community Data and Performance Measures.

Sponsors:

Indexes:

Code sections:

Attachments: 1. Trends in Chapel Hill (Presentation by Dr. Rebecca Tippett), 2. Local Government KPI Menu, 3.

Community Data and Performance Measure Work Sheet, 4. Council Strategic Goals, 5. Hyperlink: Council Goal Work Plans, Reports & Dashboards Website, 6. Presentation by Dr. Rebecca Tippett

Date Ver. Action By Action Result

Strategic Plan Environmental Scan: Community Data and Performance Measures.

Staff: Department:

Rae Buckley, Director Organizational and Strategic Initiatives

David Finley, Strategic Plan Project Manager

Manager's Office and Business Management

Department

Overview: The work session is designed to support the Council's interests in adding more measures and specificity to their draft strategic goals. The purpose of an Environmental Scan is to understand how internal and external factors affect a local jurisdiction. At tonight's work session, the Council will receive community data from Carolina Demography and performance measures used internally to manage Town business.



Recommendation(s):

That the Council consider how the data provided can be used to add measurement and specificity to the draft strategic goals. Attached is a worksheet with framing questions for Council discussion.

Key Issues:

- Environmental Scan and Performance Management Data is compiled on this town web page:
 https://www.townofchapelhill.org/town-hall/departments-services/draft-council-goals-reports
- Carolina Demography will provide community data about Chapel Hill population growth, demographic trends in age, sex, and ethnicity, economy, housing, and commuting.
 - Community data can be used to consider opportunities and challenges for the Chapel Hill community.
- Performance Management data is provided in two forms. The first is a Local Government Key
 Performance Indicators (KPI) Menu that lists performance indicators used by Chapel Hill and other
 local governments to track progress on strategic goals. Staff has also provided the Council draft
 Strategic Goal Area Reports based on the Affordable Housing Report template. Each report
 suggests a set of KPIs that can be used to track progress on the strategic goal.

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• Performance Management data can be used by Council to consider what KPIs, if any, help add measurable outcomes to the Council's strategic goals.

Next Steps:

• At the Council's next work session, Dr. Monica Allen will facilitate a conversation with the Council about adding more measures and specificity to the Council's strategic goals.

Where is this item in its process? Facilitated Council Request Receive Conversation to Add Present Council Community Data to Add Measures and Draft Strategic and Peformance Measures and Specificity to Goals Measures Specificity to Council Goals Council Goals



Attachments:

- Trends in Chapel Hill (Presentation by Dr. Rebecca Tippett)
- Local Government KPI Menu
- Work Sheet: Questions for Council Discussion
- Council Strategic Goals
- Council Goal Work Plans, Reports & Dashboards Website:
 https://www.townofchapelhill.org/town-hall/departments-services/draft-council-goals-reports

The Agenda will reflect the text below and/or the motion text will be used during the meeting.

PRESENTER: Rae Buckley, Director Organizational and Strategic Initiatives, David Finley, Strategic Plan Project Manager, and Dr. Rebecca Tippett, Carolina Demography

The purpose of this item is for the Council to receive community data from Carolina Demography and performance measures used internally to manage Town business. The work session is designed to support the Council's interests in adding more measures and specificity to their draft strategic goals.