

## 05-06-2020 Town Council Meeting Responses to Council Questions

### **ITEM #10: Charting Our Future - Informational Update on the Future Land Use Map (FLUM)**

**Council Question:**

Can a phone line or voicemail box be added to the revised engagement plan for those who do not have online access or would feel more comfortable with using the phone?

**Staff Response:**

*Staff will include a phone line for community members to call, if they wish to provide comments on the FLUM and do not have online access. This phone number will be included in all communications.*

**Council Question:**

For the FLUM engagement plan, will the community sessions on the Konveio platform contain the same informational presentations that council and the boards are receiving?

**Staff Response:**

*Because only the Focus Area Maps will be loaded on the Konveio platform, there will be a presentation specific to the Focus Area Maps integrated into the platform. Hyperlinks to other Project videos, such as those informational presentations being provided to Council and the Boards and other videos produced throughout this Project's duration, will be provided. The platform gets crowded when there are numerous buttons on the page, so staff felt a "More Information" button with additional links was a better approach.*

**Council Question:**

Is the Language Access Plan being used for the community engagement aspect? I see that non-English speakers was a stakeholder group identified.

**Staff Response:**

*Yes, consistent with the Language Access Plan, staff will notify those stakeholders with Limited English Proficiency (LEP) of the availability of translation and interpretation services. In addition, staff is working to get the Focus Area Maps translated into Spanish and Mandarin in case an LEP community member requests them.*