04-24-2019 Town Council Meeting Responses to Council Questions

<u>ITEM #3:</u> Adopt the Recommended 2019-2020 Capital Fund Plan for the Town's Public Housing Program

<u>Council Question</u>: What is the strategy for recruiting more public housing residents to serve on the resident advisory councils?

<u>Staff Response</u>: We continue to use multiple approaches to build a resident's council:

- We have sent letters to all residents inviting them to participate.
- During our community pop ups and clean ups, we are strategically approaching residents that have expressed an interest in being more active in the community.
- We sent our first resident to the Carolina Councils of Housing and Redevelopment Official's Resident Retreat in March. We will spotlight her experience in the next newsletter in the hopes that it will inspire others to participate.
- We ask neighbors to refer neighbors that they believe could best represent their interest on a Resident Council.
- We have had conversations with Chicle to make sure that we have interpretation services available if needed. We also continue to learn more about best practices from other resident councils around the state.

Engaging our residents in meaningful ways continues to be a goal for the Department, and we will provide updates to the Council on our progress.