# Employee Housing Incentives

FEBRUARY 21, 2018

COUNCIL BUSINESS MEETING

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## Agenda

1. Background

2. Research

3. Analysis and Findings

4. Recommended Strategies

## Background

- Ongoing interest of the Council for many years
  - 22% of Town employees live in town
  - 1 in 3 Town employees have a commute time of more than 30 minutes



- Spring 2017, Council asked staff to explore options for employee housing incentives
- Spring 2017, staff developed project scope using design thinking approach

## Background

### Research

- Best Practices
- Employee Data Collection
  - Surveys
  - Focus Groups

### **Analysis**

- Review Data
- Findings

- PrototypeStrategies
- Areas for Further Inquiry

# Best Practices

MODELS IN PRACTICE

Research

Analysis

### **Best Practices**

#### Municipalities

- Vail, CO
- Town of Frisco, CA
- Washington, D.C.

#### **Private Companies**

- Google
- Harley-Davidson

#### Universities

- University of Chicago
- University of Kentucky







## Benefits: For the Employees

Greater diversity of housing options

Opportunity for greater gains in financial security

Reduces commuting times and distance

Shorter commute decreases stress levels



## Benefits: For the Employer

Improves employee retention and recruitment

Decreases costs of recruiting, hiring, training

Increases employee morale and productivity

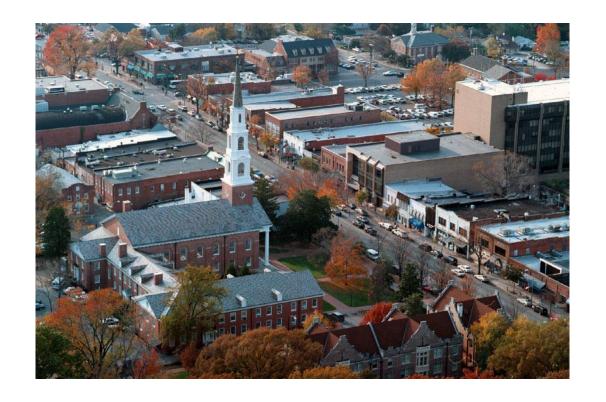
Greater buy-in and connection to the community



## Benefits: For the Community

Shorter commute reduces pollution and traffic congestion

Further Town's affordable housing, transportation, and Comprehensive Plan goals



# Employee Data Collection

SURVEYS & FOCUS GROUPS

Research

**Analysis** 

## Process: Evaluating Employee Interest

# Initial Employee Survey

- Gauge general employee interest
- Understand employee housing preference

# 2. Follow-Up Survey

 Gain feedback on specific incentive options

#### 3. Focus Groups

- Gain further insight into survey results
- 4 focus groups conducted

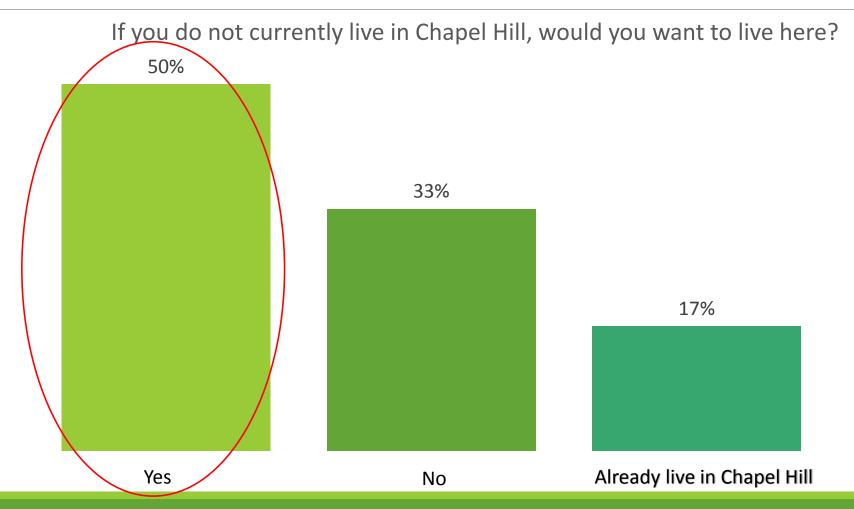
# Analysis and Findings

SURVEYS & FOCUS GROUPS

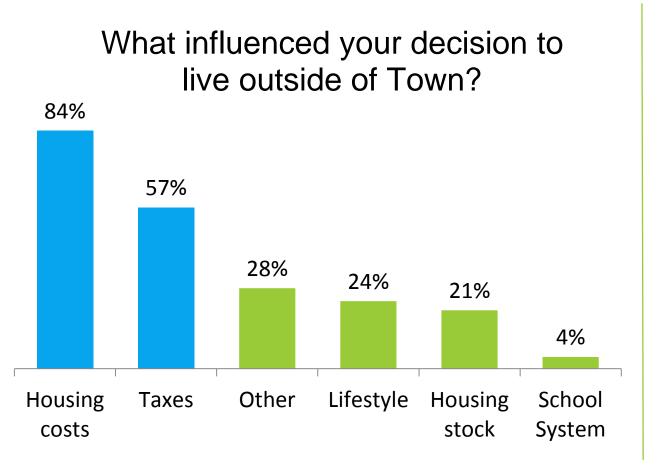
Research

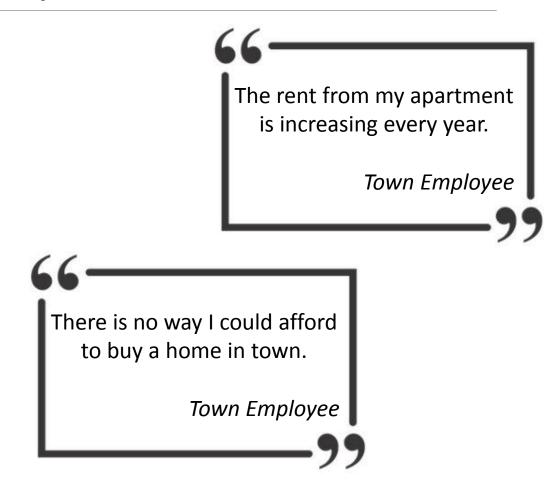
Analysis

# 1. Town employees have significant interest in living in Chapel Hill

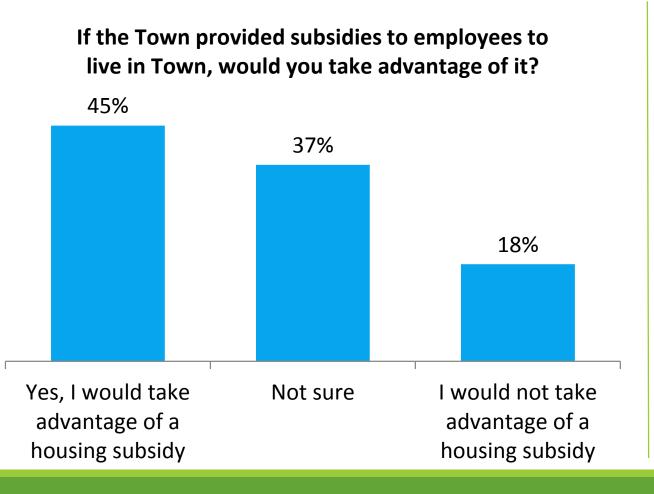


# 2. There are significant barriers to Town employees living in Chapel Hill





# 3. A significant percentage of Town employees support housing incentives



How effective do you think employee housing incentives would be to attract new employees to work with the Town?

Not at all Effective Very Effective

# 4. A majority of Town employees are interested in homeownership incentives



Employee Responses

69% of surveyed employees own their home

# Homeownership Incentives of Interest to Town Employees:

Closing Cost Assistance

Down Payment Assistance

Matched
Savings for
Homeownership

Homeownership and Budget Counseling

# 5. Of employees who rent, a large majority are interested in rental incentives



>27% of surveyed employees rent their home

>71% of renters have interest in a rental deposit and utility connection fee assistance

# 6. Employees identified other potential incentives

- Leverage relationships with complexes to provide discounted rental rates
- Develop a master-lease program with an apartment complex in town



# Recommended Strategies

MOVING FORWARD

Research

Analysis

**Recommendation:** Create a pilot program to include rental and homeownership incentive options:

#### Rental

- Security Deposit and Utility Assistance
- Facilitate the Provision of Affordable Rental Units for Town Employees

#### Homeownership

- Matched Savings
- Down Payment Assistance

## Potential Funding Sources

- Affordable Housing Development Reserve
- Affordable Housing Fund
- HOME
- CDBG
- Foundations and financial institutions
- Local resources from partners



### Proposed Next Steps

- Come back to Council in the Spring with a Pilot Program Proposal
  - Continue to explore partnership opportunities
  - Determine more detailed budget
  - Determine eligibility criteria
  - Create communications plan

