

PUBLIC HOUSING TENANT SURVEY 2022



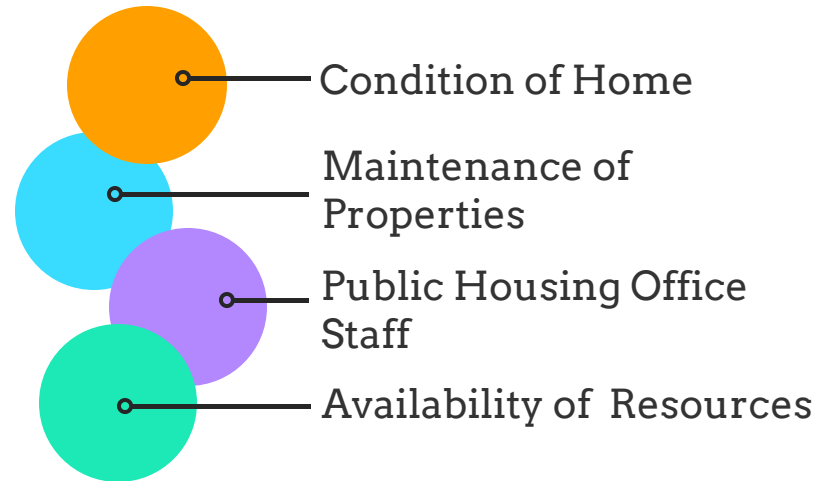
RESULTS

ABOUT THE SURVEY

- Annual tenant survey
- Provided in 4 languages
- Mailed to 287 households
- 27 surveys returned

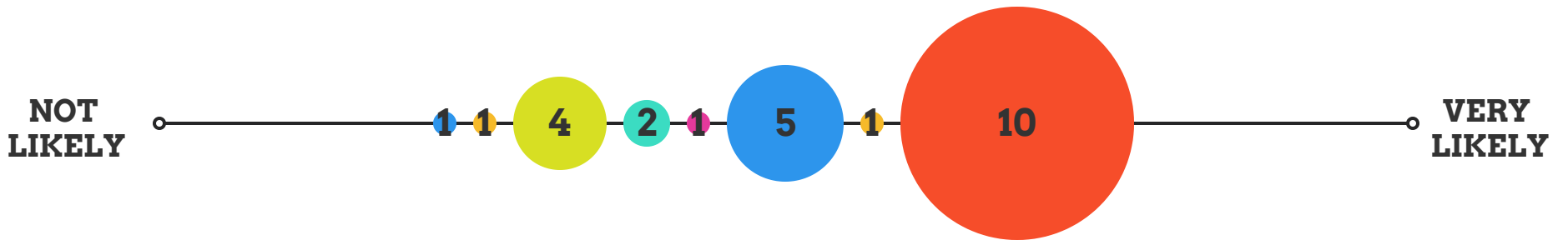


SURVEY TOPICS



HOW LIKELY ARE TENANTS TO CONTACT STAFF

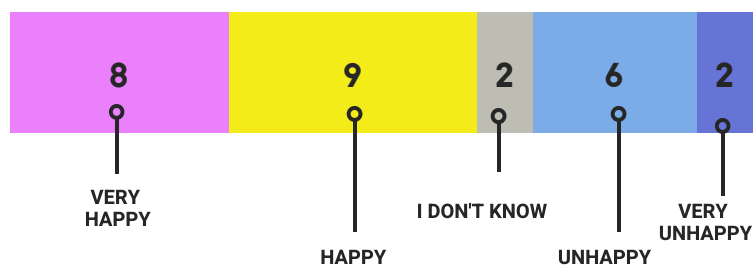
-Number of Responses- Not all Respondents answered this question-



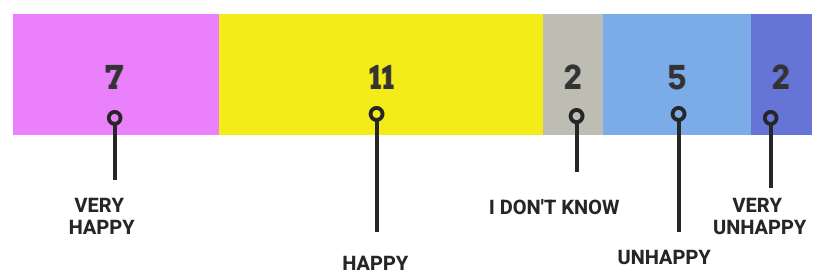
HOW TENANTS FEEL ABOUT

-Number of Responses-

CONDITION OF HOME

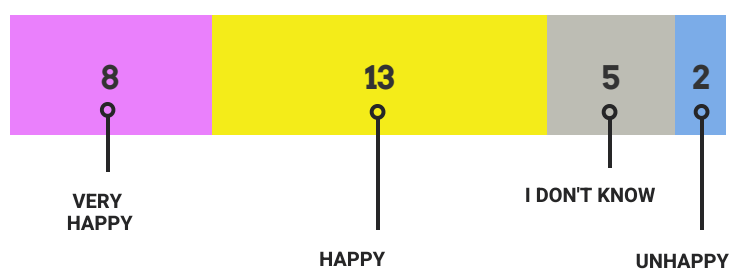


MAINTENANCE OF PROPERTIES

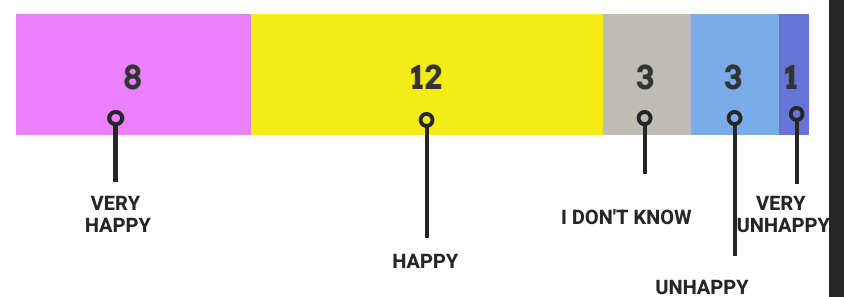


PUBLIC HOUSING OFFICE STAFF

*One respondent answered this twice



AVAILABILITY OF RESOURCES



TENANTS' GENERAL FEELING ABOUT PUBLIC HOUSING

-Number of Responses- Not all Respondents answered-



11



9



3



3



0

TENANTS' WRITE-IN COMMENTS

-CONDITION OF HOME-

- Bugs
- Bathtub needs repaired; walls have cracks and mold
- When it rains, my walls cry brown stains
- My house needs a new sink and my cabinets are falling
- Needs several repairs/ updates!
- Corroded appliances
- No paint in 10 years!
- Just run down at S. Roberson Street; I would like to send pictures of the corroded stove and fridge to Town Council and HUD
- I am satisfied with my home condition but I can't stand the very strong smell of smoke from my neighbors from both sides of my home; they smoke at the front and the back of the house. That's the one thing I'm not satisfied with!
- Near Town Hall, office and hospital

-MAINTENANCE OF PROPERTIES-

- Screen door squeaks and doesn't close
- Tub needs repaired
- Work doesn't get completed
- Have made improvements with how fast they come for work orders
- It is very good related to Public Housing
- All the employees who come to help and check the housing are respectful

-PUBLIC HOUSING OFFICE STAFF-

- Not as friendly as they used to be
- Friendly voices over the phone
- Has made several changes in staff over the past year
- I would like to especially point out the smiles, respect, and friendliness that I encounter whenever I go to the Housing office

-AVAILABILITY OF RESOURCES-

- Not available to all

"WHAT AM I DOING TO MAKE MY COMMUNITY BETTER"

- Keeping my yard looking presentable
- Recycling
- Help the elderly and disabled. clean their yard and sidewalks
- Regularly clean front and back yards
- Keeping my home safe
- Picking up garbage from the ground
- Staying quiet; no one seems happy; no one speaks to each other
- Keeping litter out of my yard
- Check on my neighbors often
- Following laws of the nation
- Living quietly so do not disturb neighbors
- Follow rules

"HOBBIES AND ACTIVITIES I'D LIKE PUBLIC HOUSING TO SPONSOR"

- Organize the elderly to go to parks
- Walking/ Walkathon
- Bingo, movies, beach, state fair
- Arts
- Rock Climbing
- Swimming
- Photography projects
- GED programs
- Music; cookouts
- Fixing bicycles
- Reading; planting
- New basketball nets