

Re-Imagining Community Safety Report

Town of Chapel Hill

Compiled by Amplify Consulting
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Introduction

In the Fall of 2020, the Town Council of the Town of Chapel Hill established the Re-Imagining Community Task Force, whose mission is to bring forth concrete, actionable recommendations to the Town Council that will achieve the following:

1. Increase public safety,
2. Eliminate structural inequities in Town public safety systems; and
3. Enable all in the community to thrive.

The task force is charged with community engagement to gather input from residents on how public safety services can better promote racial equity and economic inclusion. In this first phase of community engagement, the task force and Town of Chapel Hill opted to learn from the community with both a survey and a series of six community listening sessions.

Oversight of Community Engagement

The Amplify Consulting Team was responsible for developing community listening tools, communicating with RICS members and Steering Committee leaders during regularly scheduled meetings, and facilitating community listening sessions in both English and Spanish. The Re-Imagining Community Safety Task Force members, Steering Committee, and Town of Chapel Hill staff provided direct insight into survey language, survey translation, and listening session questions.



Demographic Profile

Table 1: Demographic Profile of Town of Chapel Hill compared to Community Engagement Participants

Demographics	Town of Chapel Hill (n=64051) ¹	Survey Participants (N=302)	
Race	%	#	%
White, not Hispanic	66.9%	31	28.4%
Black, not Hispanic	10.9%	6	5.5%
Asian / Pacific Islander	13.0%	61	55.9%
American Indian / Alaska Native	0.3%	2	1.8%
Multi-Race	2.9%	0	0%
Other / Not Specified	NR	2	1.8%
Did not respond	NR	7	6.4%
Ethnicity	%	#	%
Hispanic / Latinx	6.3%	0	0%
Gender	%	#	%
Male	47.0%	30	28.9%
Female	53.0%	64	61.55%
Third gender / Non-binary	NR	3	2.9%
Other	NR	1	0.9%
Did not respond	NR	6	5.8%

¹Data from 2019 [US Census Bureau](#)

²NR = Not Reported

Methodology

Community Survey

Survey Design

The survey drew upon questions a previously validated instrument used by Amplify Consulting in conjunction with the City of Asheville, NC. See [Appendix B](#) of this report for a copy of the English survey. The survey utilizes primarily open-ended questions and ranking questions.

The Town of Chapel Hill provided Spanish translations for the survey, community listening session slide deck, and promotional flyer.

Online Survey Administration

Amplify Consulting utilized Qualtrics, a web-based online survey tool. Qualtrics features include:

1. Immediate tabulation of participants completing the survey with real-time results available for review by the consulting team.
2. Access to an online survey permits participants to utilize accessibility and linguistics software as needed.
3. Participants can complete the survey in their own time and in a socially distanced setting.

Table 2 outlines the groups that received the surveys and by what form of communication.

Table 2: Electronic Survey Distribution

Audience	Distributed by whom	Method of communication
Task Force Members	Amplify Consulting	Email; Regularly scheduled Zoom meeting
Listening Session Participants	Amplify Consulting	Post-session follow-up email
Community Stakeholders	Town of Chapel Hill, Task Force members, and Amplify Consulting	Email
General Public	Town of Chapel Hill	RICS webpage; Press release

Paper Survey Administration

The Town of Chapel Hill also made the survey available in a paper format in both Spanish and English for distribution to community partners.

Data Analysis

Online survey collection made an immediate tabulation of community responses possible. The Consulting Team provided mid-project reports to the RICS Task Force on March 22, 2021 to provide the task force with the opportunity to recommend tactics for reaching underrepresented populations.

Amplify Consulting reviewed and cleaned the database prior to analysis. Amplify Consulting exported data from Qualtrics and manipulated into tabular and graphic results for analysis and presentation.

Listening Sessions

Amplify Consulting facilitated six listening sessions on the following dates and with the following groups:

- Monday, March 8, 2021: Task Force Pilot Session
- Wednesday, March 10, 2021: Town Staff and Leadership Session
- Saturday, March 13, 2021: General Public Session
- Tuesday, March 16, 2021: Spanish Language Session
- Saturday, March 20, 2021: General Public Session
- Tuesday, March 23, 2021: General Public Session
- Monday March 29, 2021: Task Force Session

In addition to the Spanish language session, language assistance services were available upon request for each session. All sessions were held virtually to abide by COVID-19 precautions.

Session Design

Listening session drew upon questions from a previously validated instrument used by Amplify Consulting in conjunction with the City of Asheville, NC. The RICS Task Force piloted the session questions prior to the first community session. Additionally, the Steering Committee and Town Staff had opportunity at regularly scheduled meetings to provide feedback on question wording, which was implemented into the final session presentation.

The Town of Chapel Hill provided Spanish translations of the questions to be used in the Spanish language session. Bilingual co-facilitator, Diego Anselmo (Amplify Consulting) conducted the Spanish listening session.

Data Analysis

Amplify Consulting kept detailed minutes of meetings and used data visualization tools to analyze and present qualitative data and identify themes across listening sessions. Amplify Consulting also collected demographic information of survey participants and reported demographics back to the Steering Committee to provide the committee with the opportunity to recommend tactics for reaching underrepresented populations and increasing diversity.

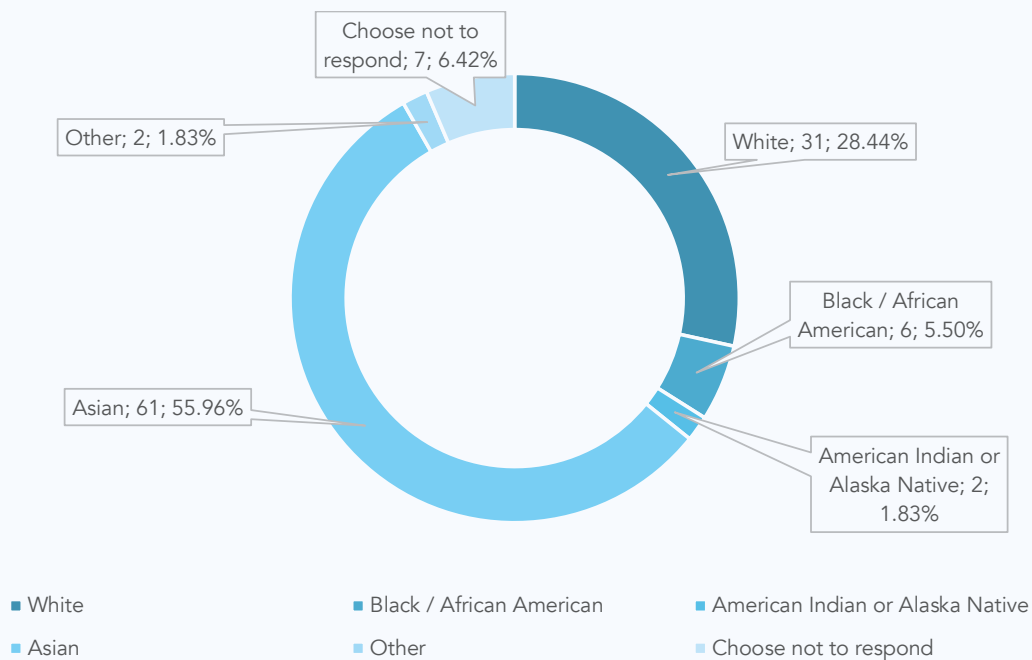
Findings

Participant Overview - Electronic Survey

Two-hundred-and-ninety (290) people participated in the survey as of Thursday, April 8, 2021. One-hundred-and-nine (109) of those individuals provided demographic information.

Fifty-six percent (n=61) of participants identified as Asian; 28% (n=31) as White; 6% (n=7) chose not to respond; 6% (n=6) as Black or African American; 2% (n=2) as American Indian or Alaskan Native; and 2% (n=2) as Other. There were no participants identifying as Hispanic or Latino nor Native Hawaiian or Pacific Islander.

Graph 1: Survey Participant Race & Ethnicity



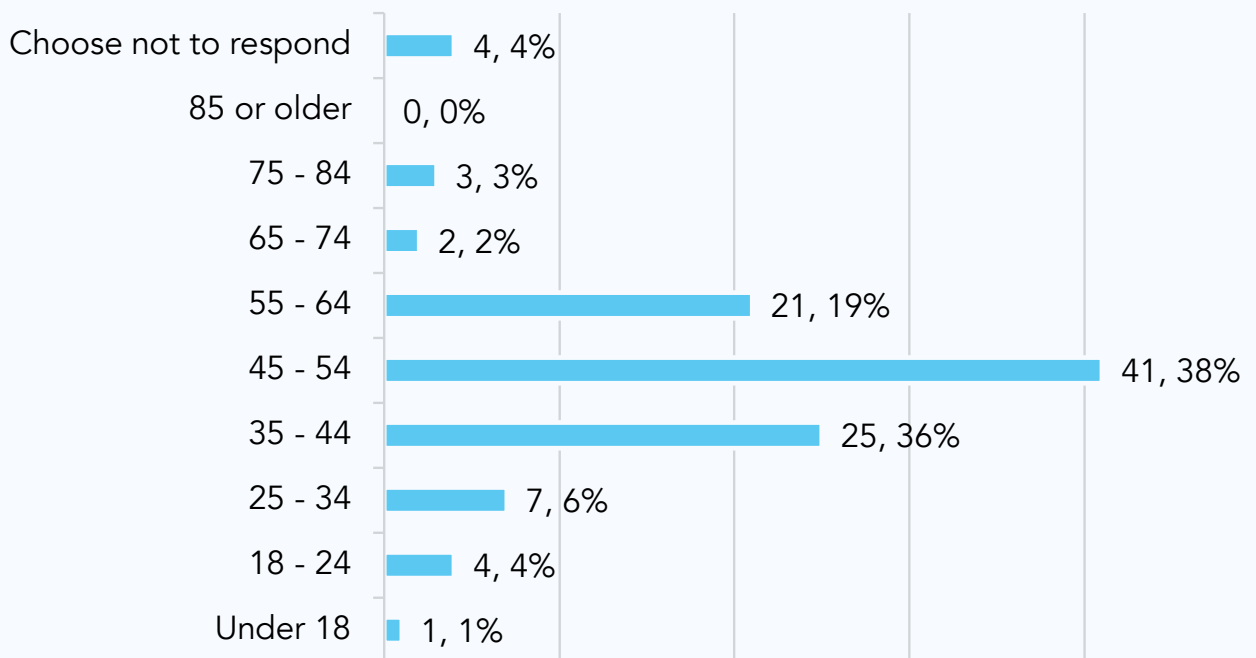
Most participants, 93.4% (n=99) reported that their disability status according to the American Disabilities Act (ADA) is "not disabled." Two participants (1.89%) identified as Disabled, with five participants (4.72%) choosing not to respond.

Zip codes represented by participants include:

Table 3: Participant Zip Codes

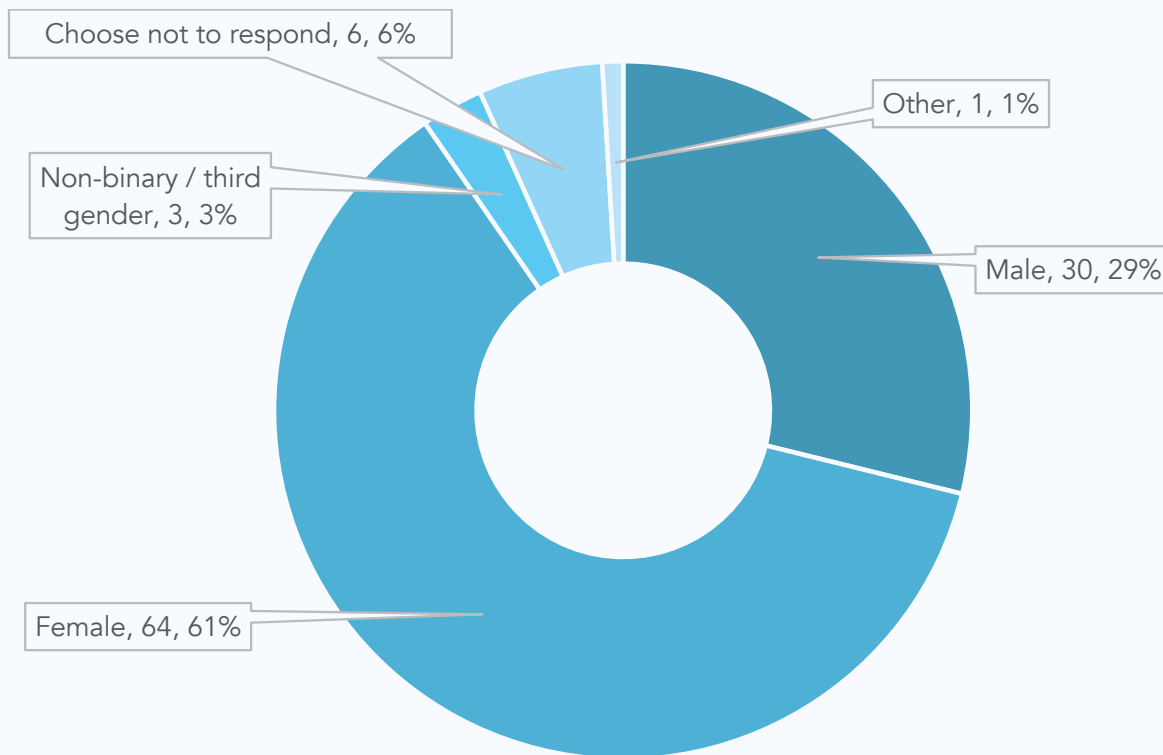
Zip Code	Number of People
27156	34
27514	22
27517	7
27510	3
27713	1

Graph 2: Survey Participant Age



About 80.55% of participants were between the ages of 35-64. There were no participants age 85 or older. Sixty-one percent (n=64) of respondents identified as female, followed by 29% (n=30) male, 6% (n=6) choosing not to respond, 3% (n=3) being non-binary or third gender, and 1% (n=1) identifying as Other.

Graph 3: Survey Participant Age



Responses Summary

Q1-What does community safety mean to you?

Respondents provided open-ended answers to this question. Find full responses to this question in the [Complete Responses to Open-Ended Questions](#) section of this document. Common themes include:

1. Freedom from intimidation, trepidation, or threats
2. Absence of fear, harassment, worry
3. Being able to move through a community independently and without fear or worry - from home, to work, to public spaces
4. A feeling of having everything I need - housing, food security, money
5. Equity, inclusivity, community voice is heard in decision making
6. Community is engaged and people look out for one another
7. Mental health and substance use are proactively addressed

Q2-How do you define your community? (All of Chapel Hill, your neighborhood or side of town?)

Respondents provided open-ended answers to this question. Find full responses to this question in the [Complete Responses to Open-Ended Questions](#) section of this document. Common themes include:

1. All of Chapel Hill
2. The greater Chapel Hill area, including Carrboro and/or Orange County and/or UNC Chapel Hill
3. My part of town and/or my neighborhood.

Q3-On a scale of 1 to 3, with 1 being the most safe and 3 being the least safe, how safe do you feel in Chapel Hill?

Forty-six percent (n=43) of respondents chose 1 most safe, followed by 43% (n=49) of respondents selecting the mid-range option. Two people (2%) selected 3 least safe, and eleven people (9%) selected Other.

Q4-What makes you feel safe in your community?

Respondents provided open-ended answers to this question. Find full responses to this question in the [Complete Responses to Open-Ended Questions](#) section of this document. Common themes include:

1. Socioeconomic status
2. People looking out for each other
3. The feeling of community
4. Seeing people out and about
5. Absence of violence, crime

Q5-What makes you feel unsafe in your community?

Respondents provided open-ended answers to this question. Find full responses to this question in the [Complete Responses to Open-Ended Questions](#) section of this document. Common themes include:

1. Seeing people who are strangers, experiencing homelessness and/or asking for money
2. Presence of drugs or of intoxicated people
3. Violence & violent crime; reports of shootings, car break-ins, and other local crime

4. Seeing heavy police presence and/or over-policing and over-criminalization
5. Racial profiling and other implicit/explicit racism
 - Including perceived increase in Asian hate
6. Lack of (or awareness of) community resources outside of police / 911

Q6-Which of the following services should be delivered by the Chapel Hill Police Department?

Participants ranked 12 services currently offered by the Chapel Hill Police Department (CHPD) based on the level of importance they felt it was for CHPD to be involved in each service. Rank was determined by the average rank and the standard deviation. Results are as follows:

Table 4: Participant Ranking of Services Delivered by CHPD

Rank	Service	Minimum	Maximum	Mean	Standard Deviation	Variance	Count
1	Violent Crime	1	11	2.49	2.58	6.66	113
2	Death Response / Investigation	1	12	3.94	2.83	8.01	113
3	Community Engagement	1	12	5.27	3.29	10.8	113
4	Drug & Alcohol Enforcement	1	12	5.59	2.76	7.64	113
5	Property Violations	1	12	6.16	3.01	9.04	113
6	Crisis Interventions	2	12	6.58	3.32	11.04	100
7	Crowd Management	1	12	6.79	2.72	7.41	113
8	Traffic Safety/Management	1	13	7.16	3.22	10.36	113
9	Mental Health Crisis Intervention	1	13	7.17	3.03	9.17	113
10	Noise Ordinance & Nuisance Violations	3	13	8.94	2.37	5.6	113
11	Response to Unsheltered Persons	2	13	9	2.75	7.56	113
12	Youth Engagement	2	13	9.12	2.84	8.07	113

Q7-What organizations or local partnerships should deliver the services mentioned in Question 6, if not CHPD.

See Responses In Appendix A.

Q8-How important is it for CHPD to work within the following populations for ongoing community engagement?

Participants ranked 7 populations (including an “Other” choice) based on the level of importance they felt it was for CHPD to engage with each population. Rank was determined by the average rank and the standard deviation. Results are as follows:

Table 5: Participant Ranking of Populations to be Serviced by CHPD

Rank	Population	Minimum	Maximum	Mean	Standard Deviation	Variance	Count
1	Teens	1	6	3.13	1.23	1.51	109
2	People experiencing homelessness	1	7	3.13	1.81	3.29	109
3	People experiencing Mental Health Crises	1	7	3.43	1.99	3.97	109
4	School aged children	1	7	3.51	1.64	2.69	109
5	Elderly/Aging	1	7	4.08	1.74	3.03	109
6	Students	1	7	4.56	1.62	2.63	109
7	Other (please specify)	1	7	6.16	1.96	3.84	109

Q8-Who’s missing from the conversation?

Respondents provided open-ended answers to this question. Find full responses to this question in the [Complete Responses to Open-Ended Questions](#) section of this document. Common themes include:

1. Marginalized communities / communities of color
2. College students and people affiliated with UNC Chapel Hill
3. Children, teenagers, “at-risk youth,” and their parents
4. People experiencing homelessness and those working in agencies that serve this population
5. Mental health professionals
6. Non-profits, including faith-based, cultural, and civic groups
7. Immigrants and refugees
8. People with developmental/intellectual disabilities or other disabilities
9. People who are elderly and aging

Major Themes

What is Safety

- Safety depends on where you live in Chapel Hill
- Safety means treated fairly and equitably
- Safety means being able to express self
- Safety means freedom not to be afraid in public
- Safety as an extension of themselves; speaking on behalf of others
- Education and civic awareness is a big part of feeling safe in Chapel Hill
- Some Asian, Black and Hispanic participants reported having different experiences in Chapel Hill than their white counterparts, in terms of police interactions, feeling safe in their own neighborhoods and in wider communities.

Prioritization of Services

- **High Priority-** In terms of priorities, Violent Crime, Death Response & Investigation, and Community engagement remain top priorities
- **Lower Priority-** Noise & Nuisance Ordinances, Response to People Experience Homelessness, and Youth Engagement were ranked as lower priorities
- **Middle Priority-** Property violations, Crowd Management were ranked in the middle

Who is Missing and Who can be More Involved?

- Youth, the Student population and the Faith Community are missing from the conversation
- More collaborations with UNC Campus, other health providers and community resources that can help provide mental health response services
- More collaborations with homelessness prevention and support organizations

Preliminary Recommendations

1. Provide additional funding to the Orange County Street Outreach and Harm Reduction Program to increase instances of staff with lived experience doing the work of homelessness response so as to address the concerns with criminalizing poverty in Chapel Hill.
2. Provide funding to neighborhood organizations to address community safety concerns and expand capacity for neighborhoods to get organized and partner in the work of identifying community needs.
3. Collaborate with Peoples Academy to enhance awareness of community safety services to address the need for civic resources (ex: non-emergency phone number and how to file customer service complaints related to safety and other needs)
4. Develop a plan for Chapel Hill staff to participate in racial equity training to address the need for wider understanding of cultural differences .
5. Provide additional funding for CHPD Crisis Intervention Training and Crisis Unit to increase access to social workers who respond to crises.
6. Identify and further collaborate with existing mental health and substance abuse prevention agencies to address the need for community interventions in these instances that do not involve law enforcement.
7. Conduct additional community engagement activities to expand the diversity and reach of the community safety conversation to ensure recommendations represent the needs of the community.
8. Develop Task Force Implementation Plan to develop goals and objectives to guide the implementation of these recommendations. Prioritize recommendations based on community need, access to quality information and available resources in the Town of Chapel Hill's short term and longer budget term planning.

Limitations

Survey limitations were minimized by having the survey accessible online to allow for the use of accessibility tools and translation options. Nevertheless, potential data limitations include:

1. Misunderstanding or misinterpreting words or terms. This was minimized by previous survey validation and piloting by the task force members.
2. A variety of open-ended questions, which allow for excellent qualitative data, but are difficult to quantitatively analyze and does not have an opportunity to provide clarification on answers inputted.
3. Participants had the option to take the survey by paper, thereby increasing the possibility of data entry errors.

Suggestions for Future Assessments

Task Force members should be more engaged in future assessments and utilize their networks to ensure that the surveys and focus groups have a diverse group of people represented and that the people involved are representative of the most impacted populations.

Appendix A: Complete Responses to Open-Ended Questions

Q1-What does community safety mean to you?

Very important (This answer was given 6 times)

What community safety means to me is quality education (with equity in mind) with equal resources afforded to all students, unbiased/prejudice community policing, economic equity (jobs that pay a living wage), adequate affordable housing, quality healthcare, reliable and easily accessible public transportation and essential retail options accessible to all (clothing, healthy nutrition that is affordable, prescription medicines, etc.)

Very very important for us to live.

Very important because It's home!

Trust, compassion, ease...not living with general trepidation, esp if one is a POC or some obviously marginalized human being

This is the most important issue.

The ability to walk around without being harmed/threatened.

Safety means a "freedom from" in terms of freedom from being intimidated or injured by other actors, as in the case of robberies, assaults, being struck with motor vehicles; in "safety" freedom from also extends to sexual harassment, racial, sexist, transphobic epithets, and the like. Safety means feeling secure and invited to be and exist in the public realm.

Safety is the most important thing in daily live

Safety is the No 1 priority.

Safety is on my top priority. This is the foundation of life.

Safety is my number one concern, and community safety mean my family, my friends, and my neighbors can join the life without worry about being hurt.

Safe and enjoyable living environment.

Residents and those who work in the Town can fully participate in life while feeling safe doing so.

Reducing all types of risk within the community, allowing community members to thrive in an environment free from feeling threatened.

Quality of life; happiness of life.

Protecting and serving the public. Connecting them with resources. Not escalating situations into punitive consequences with long term, negative impacts.

Promoting the concept of community, seeing people out and about in our neighborhoods, access to facilities, participation and understanding in our community/government.

Priority

Please define "structural inequities". How much is the "community engagement consultant" getting paid?

People live in this community without fear of robbery and thief. Kids can play outside safely without peasants watching.

Organizing a system of resources that meet the needs of ALL members or the community. To me this means breaking away from traditional methods of policing, because communities of color and other marginalized groups do not always feel safe in the presence of police, and do not always feel like calling the police will get them the help they need. Further, police are not equipped to handle things like mental health emergencies (and even with training, will not be as equipped as mental health professionals), and so resources to address those types of public safety issues should be decentralized away from the police.

Not worry about my home being broken in (whether I am at home or not), and not worry about being attacked walking outside any time of the day

Not having to be afraid for yourself and others.

Not be discriminated or attacked by other person, no broken through at home, etc.

No violence crime.

No safety, no community!

No robbery, no break ins, no discrimination and safe to go anywhere any time

No crime. No fear of crime.

No break in and stolen

Make me feel Comfortable and happy.

Low crime, no harassment of political views

Living without fear

Law and order

Knowing I can go anywhere and do anything, at my leisure, without the thought of anything bad happening to me or anyone around me.

It's one of the most important things in our life.

It's for basic daily life! Too important to all the community.

It's a feeling that you have everything you need, to live a productive life without worry. It also means that there is little to no crime in the community.

It should be the top priority of our society.

It means the lives of my family, my friends and my neighbors. Nothing can be more important than that.

It means quality of life

It means being able to move through my community without having to worry about my safety or wellbeing. The privilege of not having to worry about my physical safety or my properties safety. Not having to worry about my children. Being able to move through my day without thinking about anything other than what I need to accomplish.

It means a lot. When safety emerges to the top of the agenda, I believe people will start to move out, which will damage the prosperity of the town.

It means a lot to us! A community safety impacts our daily life quality.

It means a lot to me b/c it is so important and impact my life everyday

It means a community where everyone can feel safe, not just from crime, but from discrimination, harassment, and violence based on their race, gender identity, sexual orientation, etc. Safety means having resources to HELP people rather than punish them.

It means I can enjoy freedom and not worry about my safety or wellbeing

It means I can confidently travel independently cheaply and safely anywhere in our community. With resources for assistance nearby if I should need it.

It is essential to people's everyday life.

It is essential part of our life.

It is a very important factor for us to choose living in Chapel Hill.

Individuals and families have the resources and supports they need to live free of concern about their wellbeing. To be treated well, physically, mentally, emotionally, in our homes and community. To have non-biased supportive resources when there is a transgression so that individuals can get the redress that is appropriate for the concern and can get effective redress.

I would feel safe showing up in the community anywhere any time during the day.

I will not be attacked physically and verbally anywhere I go.

I make decision whether I should live based on community safety

I don't have to feel being discriminated against because of my race.

I don't have a personal definition

I can walk outside without worrying about being hit, pushed or shot.

Home without worries

Having a happy family and life

Freely move around without worrying about the safety.

Folks have what they need to thrive. We address basic needs like housing, food security, and poverty. Communities are connected and folks look out for each other

Folks being able to move, live, thrive, and express themselves to their fullest potential, without fear of emotional or physical harm.

Feels safe when my family takes a walk in the neighborhood and in the nearby greenways and parks, regardless of the time of the day.

Feeling safe walking down my street or on Franklin Street day or night. For my self, my non-white husband, and our teenage son.

Feeling safe at home, work and within the community. Also knowing that public safety staff has my best interests when responding to a call for help

Feeling comfortable leaving my home without fear of physical or emotional harm.

Feel safe to walk around neighborhood, on the trail, alone.

Feel safe and live safe

Extremely important!

Extremely important for a normal life.

Everything. We can feel safe walking on the streets, in the woods and trails. We can feel safe at home without worrying about breaking-ins. Our children are safe at schools.

Everyone is comfortable in pursuing their daily activities while feeling safe from harm.

Everyone having their voice heard regardless of their race,gender etc.

Everyone can walk on the road with out any concern.

Ensuring that everyone in the community feels safe, protected and treated fairly and equitably by law enforcement

Don't need to close the garage door when I get the house, walking by myself in the sidewalk or on street or go to downtown at night, or in the parking lot

Divesting money from police budget and investing in mental health, substance abuse, domestic violence and sexual assault services, housing, education, and economic justice (could look like standard basic income for people living in poverty, increasing minimum wage)

Community safety to me is being in a community where you can be engaged with one another and feel safe knowing that law enforcement are there to protect the community and helping enforce building the connections between the officers and the individuals in that community.

Community safety means that every person in Chapel Hill, rich or poor, whatever race or ethnicity, young or old, visitor or resident, is personally secure and treated with respect.

Community safety means that ALL residents feel safe in moving around the community regardless of gender, race, how we are dressed, or time of day. In order for a community to be safe, all residents must be treated equally and fairly by any law enforcement entity.

Community safety means police abolition, mutual aid, equity, community made decisions, and restorative justice.

Community safety means everybody should feel safe physically, and should be able to express his/her opinion freely and have a place to make his/her voice heard. A safe community is a home that embraces people regardless their race, age, gender, ethnicity and social/economic status.

Community safety means a lot to me.

Community safety is our first concern when choosing a city and a neighborhood to live.

Community safety is one of the most important issues to our family.

Community safe means children will be growing up in a healthy, possibility, and friendly environment. They will learn how to help other people, how to support and keep the community safe. Community safe means when we go to work or stay at home, we don't worry about theft, robbery or shooting for our family members.

Community members feel comfortable and at ease going about their day. They feel this comfort and ease in their homes, neighborhoods, and out and about in the town. They feel calm when their loved ones leave the house, and their anxiety about losing a loved one are low. People know what safety resources are available when they need help, and they feel confident that when they call a safety entity, that that entity will show up and help them, not cause more physical and/or emotional harm. We know that those around us have the things they need, including housing, food, work, childcare, etc.

Community Safety relates to both statistical data and individual perception as to a person's ability to live within the community without fear of harm or injury. Community safety includes an individual's ability to access foundational needs to promote wellness. I see community safety to be founded upon prevention initiatives.

Close to no fear of assault on one's person or belongings; low fear of loss of health, mobility, life, transportation vehicle, other possessions.

Being at ease and peace, not needing to worry about safety or health issues in my own community or environment. Having the content that my community will be supportive

Being and feeling safe and a part of the community without fear of harm or negative interactions.

Being able to walk around the triangle and feel safe , without people looking down on you for where you live, who you are etlll

Being able to get out and about and not be concerned about safety.

Being able to enjoy all public facilities, walk and drive around town without worrying about safety.

As an elder in good health it means that I can move about my community safely at all times, that the police are fair and treat all citizens with respect, that we look out for each other, treat each other respectfully at all times and try to make a community where everyone has a place and can thrive.

All people should feel safe and accepted, whether at home or in the street.

All community members feel safe and, if they don't, they feel comfortable calling 911 to assist them.

Acquiring community safety requires a holistic approach that is steeped in history and informed by white supremacist practices that have created many of the inequities that we see today throughout our communities

A safe community for me means one can walk anywhere in Chapel Hill without having to worry about being attacked.

A police department that works with all communities to create a place to live that safe and informed.

A lot (This answer was given twice)

A community where people are able to live the best version of themselves and enjoy people, places and things without fear. A place where a person is experiencing barriers receives sustained help rather than punishment. A community where digital means of policing and surveillance is prohibited, too.

1, I'm not nervous to go for a walk. 2, I feel we are supporting each other. 3, we are not worried about crime violence drugs 4, kids are safe to stay in school. 5, housewives aren't worried to open the door. 6, police are always supporting and responding quickly.

–A place where people with mental health or substance abuse issues get help and don't wind up living on the streets or putting themselves or other people in danger. –a place where people where people look out for each other. –a place where being different doesn't result in being targeted

Q2-How do you define your community? (All of Chapel Hill, your neighborhood or side of town?)

All of Chapel Hill (This answer was repeated 40 times)
Safe, relax
Nice (This answer was repeated twice)
Our community is full of strong cultural atmosphere, and everyone gets along in a friendly and peaceful manner.
My neighborhood
It's relatively safe but still afraid of going out alone, especially at night
All of chapel hill, especially the Chinese American community.
My neighborhood is pretty welcoming. But there are occasionally events related to safety happened, which makes people upset and worried.
Friendly
Southern part
Peaceful, pleasant
All of Chapel Hill and surrounding area.
Chapel hill north (This answer was repeated 4 times)
My neighborhood is safe and inclusive. Chapel Hill so far feels inclusive to me
So far, it was ok. But I'm very concerned for situation caused by anti-AAPI recently.
Safe, quiet, university town.
Safe in general
All of community
All of Chapel Hill and Carrboro (This answer was repeated 3 times)
I think Chapel Hill is open and friendly to everyone. It's based on educational level.
Our community is generally safe, but I have heard a number of incidents recently, few of them happened to our family.
For now it's safe
This is a very safe community.
All of Chapel Hill and neighboring cities.
Overall it is good, but I have saw some reckless driver on the road.

Southern Village

I walk on around the trails in Chapel hill, parks, so all of chapel hill

Generally safe. I'm a little bit scared of some areas in Chapel Hill.

Quiet, beautiful and peaceful

I have ties across the Triangle, so I would say identify my community as primarily based in Chapel Hill/Durham.

I have many communities. There is my work community which includes staff, volunteers, community partners and those who use services. The Town of Chapel Hill, the county, the triangle.

Very nice collage town

A community to me is not only a neighborhood around where we live, but also is all of Chapel Hill, the entire town where we rely on for our daily life, education, people engagement, and policy making. A community is our supporting system.

Carrboro a diverse place where people understand.

There are smaller communities within the town of CH, but because this is a survey about the entire town, I define it as the entire town including all of the smaller communities working together.

My neighborhood is relatively safe, however I moved to larkspur from Parkside because in Parkside, I didn't feel safe at all. I heard too many break in, it was scary.

All of Orange County (This answer was repeated 1 time)

Chapel Hill/Carrboro and my neighborhood

All of the town, areas of town and demographic community

Chapel Hill has so many disparate communities it's hard to think of the whole town as one community. The area closest to downtown feels like my community.

For me, as someone who lives in Orange County but works in Chapel Hill, I think it's Chapel Hill, Carrboro and the surrounding county.

All of Chapel Hill, and close parts of Durham.

I think I define community in all of these ways, depending on the context, but I think true community safety feels most achievable on a more neighborhood/region level where we as community members can personally know and be accountable to one another.

Please define "structural inequities". How much is the "community engagement consultant" getting paid?

Humanity.

My community is all of Chapel Hill as well as my place of employment (Town of Chapel Hill) and my place of faith (St Thomas More). Community is also to me about people not just space. So my friends and coworkers are part of my community.

Hard to say. Lower middle class to poor. With a mix of UNC students.

All of Chapel Hill, including my workplace.

I don't live in Chapel Hill, I work in Chapel Hill and I do feel safe. I do not believe that community safety is defined by police, it is community and all of its infrastructure. We all own it.

my neighborhood (This answer was repeated thrice)

The Triangle

Chapel Hill and Carrboro, including UNC (This answer was repeated twice)

Mostly white, predominantly composed of autonomous individuals going about their private lives with minimal interaction; traffic mostly means motor vehicles rather than roaming humans; few kids plays in the dangerous streets, and people, to the detriment of those who cannot drive and the health of the population and local ecology, privilege car parking over virtually all other and far more pressing concerns related to environmental and public health, racial justice and wealth building, safety inside and outside of homes, community level physical activity, affordances such as walkability, and so forth.

Greater Chapel Hill minus UNC which I consider its own entity

I define my community as all of Chapel Hill and Orange County. A group of people living in a common place that share social ties and mores.

Chapel Hill is my broader community. My neighborhood (Dogwood Acres) is my hyper local community, especially during the pandemic. And my friends and colleagues are my social community. My community is multi-racial, multi-class, and multi-generational. We represent different languages and religions. And we are largely artists, educators, and non-profit workers.

Any place I walk in, drive in, work in, or play in is my community. My community doesn't stop at the Carrboro or chapel hill town lines, and that is part of my concern about this project –you can't think of these two towns as so separate or different when literally an eyelash of land is all that separates them.

All of the above

Very supportive and affluent.

Q4-What makes you feel safe in your community?

Many good and friendly people around.
Many People walk around ; police
Friendly people. Clean environment.
We need more police help
No bad news about break in or stolen
People are high educated
No crime, people are friendly and look out each other
Low crime rate, friendly people.
The quality of the people living here and police
I can walk around any time
People can go out-dining, shopping, playing, etc, without worrying about harmful impacts towards them, such as language attacks (could be hate crime related), body attacks, property lost/damages.
More patrol and nice people around
Other people like me.
Most people are not against immigrants.
The public awareness and zero tolerance of the racism in the community including the schools. No crimes in the community. Severe punishment on the crimes. More policemen.
Good neighborhood
Neighborhood with majority of Family, professional, diversity, and adequate income
Neighbors are friendly and willing to help. The police seem kind and friendly in the limited interactions.
To see the police car patrol in the community.
Nice people around
More police patrol
People greet each other on road.
Diversity and mutual respect
Clean, safe, stable, and friendly communities.

Crime rate is not high. Most of the residents are educated professional, and students.

Liberal climate

I have not experienced any threat.

People in the town are very friendly, nice and high educated.

People are kind with open mind and accept and embrace other cultures

No break in. Walk safe at night. police cars patrol around

Average education level is very high.

Positive voice in TV, media, even friendly neighbors.

Would like to see more policemen patrolling

Nice and quiet neighbors, safe walking trails, welcoming community.

Friendly neighborhood, quick response policy force.

Good neighbors

Police

clean streets, open public space, active community members, and proactive police

The education level

friendly neighbors, smiling strangers

City government promotes a community spirits of open-mindedness, racial equality and unity; Provides adequate police presence in high crime areas;

Add cameras and arrange patrol personnel in the community. Guild everyone to pay more attention to community safety through social media.

Good safety measures and system provided by police and town legislation

Most of our community connects and communicates like family, we also have alarm systems

Police response quickly to any issue. No suspected people wondering around.

No hate crime, no burglary and no shooting. Police can be available quickly if something happens

Not much big crime/ shooting

low crime rate, presence of police patrol

Regular police patrol and engagement with community activities. No drug and alcohol issue in public place. Traffic control.

I have not been attacked or threatened
More walkable, bikable space. Generally I feel safe when there are more than 3 people in sight.
Seeing police patrolling frequently in the community, no or few violence crime committed
Report the crime and make an arrest
Well educated neighbors. Most has no cash income as I know. Middle class in the Chapel Hill.
crime cases were seriously investigated
People are well educated, polite and nice.
Less break- ins and thefts comparing to other cities
Not many incidents
No reported crime
Good neighbors and people
Everyone be kind each other
Lower crime rates, feel that I can be in most parts of town without worrying about my physical safety
Seeing people out enjoying their daily lives, attending activities, being able to enjoy all the community has to offer.
As a white person with access to resources, I feel very safe, knowing that I am less likely to be targeted by oppressive policies and that I have built-in safety nets, such as financial stability and stable housing.
Being accepted for who I am.
Everyone is friendly to each other, takes care each other. There is no criminals in the town.
I could go have a walk around the neighborhood; I didn't feel uneasy when I was at an unfamiliar place; I attended some community events/activities where I felt welcomed and safe.
Knowing my neighbors, experiencing only a few incidents of racism, knowledge of few violent crimes
Not sure Depends on where I am at

In general, I see people obeying the laws and trying their best to be in community here in CH.

Knowing that the majority of people in Chapel Hill respect each other.

I am white and have a positive experience in terms of community safety.

I can move around freely and without fear. When we need the police in our neighborhood, they come quickly to help solve problems. I can walk at all times safely in my neighborhood. We have agreed that children who are on the streets can come to our house whenever they don't feel safe. I wish we had a program throughout the town of a sticker on windows where children can come if afraid and feel safe.

Our subdivision is very small, neighbors look after each other. Only one entrance

Most of my neighbors are professionals, and can watch out for each other. Chapel Hill police seem willing to patrol and help communities.

Mostly the fact that I've lived here a very long time and I know people almost everywhere I go. I know that members of the community are looking out for me as much as I'm looking out for them.

Lower crime rate

My whiteness, socio-economic status and relationships to people in power and in law enforcement

Low crime rate, personally knowing police officers here, good lighting and parking

Knowing everyone has what they need to thrive, folks are not being limited by bureaucratic systems.

Availability of access to resources that are needed; low crime; fewer individuals begging for money; availability of Police if you need them

Well lit at night, nearby access to helpful resources if needed, transportation access, accessible shopping and entertainment.

Being able to go places either alone or where others are enjoying themselves, too, without fear of harm.

My whiteness and class privilege, which affords me a stable home supports I need to keep myself safe and avoid interactions with the police.

Please define "structural inequities". How much is the "community engagement consultant" getting paid?

Every one obeying the laws of the land.

I am a white middle class female. All the systems we have in place are for me. I know when I call 911 the police will help me.

No signs of gangs or guns

The fact that I can depend on the police department to respond to any sort of danger that may occur.

Confidence in those who work to maintain safety.

The feeling of community, of people working together.

my neighbors

Neighbors

Knowing police officers, knowing business owners and community leaders.

Seeing other people out, folks who will smile or say hello in authentic ways. Low car traffic with high rates of drivers yielding to me when I cross the street or giving me space when passing as I ride a bicycle. Not witnessing cat calling or sexual harassment, being able to exist without police harassment or prolonged gaze of others.

Being harassed and fear of retribution for not voting "blue". There is no space for differing viewpoints.

door-to-door salesmen / solicitors

I know my neighbors, I've taken time out to get to know them as well as them getting to know me and our community center (RENA) has built a relationship with law enforcement which helps allows us to feel comfortable around one another

I feel safe in my neighborhood. I am not sure how I would be treated in some parts of Chapel Hill.

I am white, upper middle class, live in a low crime town and don't worry that police will ever target me or treat me with less than complete respect.

I feel safe in Chapel Hill. This is a great town and county to work live and play and I am fortunate enough to be able to do all 3. My negative experiences have mostly been through past incidents (both provoked and unprovoked) with the Chapel Hill Police Department.

As a white woman with a decent income, I feel mostly safe. I almost always have everything I need, and I almost always feel comfortable that should something happen, I will be able to access what I need. My partner is a Black man, and I cannot say that I feel safe when it comes to thinking about his engagement in the community. It is clear to me that our experiences of safety in life and in this community are vastly different.

safe—when I am aware of my surroundings, when I see people around me, when there is hustle and bustle and life happening unsafe—when people are behaving erratically around me, when it’s very dark and I can’t see around me

I am fortunate to live in an area where I do not feel unsafe. There is little risk of crime in the area that I live, and as a white person I never feel like I am at risk from police violence. The only times I have felt unsafe in the Chapel Hill community have been when subject to catcalling and verbal harassment in certain parts of downtown.

The way in which white people police black and brown bodies in public spaces makes me feel unsafe. The way in which “whiteness & christianity” is propped up as the American standard at the exclusion diverse society. The “othering” that takes place within community.

A lack of fundamental fairness in our community creates disparities that harm individuals. We are not safe when any individual does not receive the support that he or she needs to meet basic needs or to address underlying mental health issues. When people are desperate or unstable the risk of harm increases to both them and others. I also believe that there are members of our community to do not share common values of safety and do not respect the rights of other members.

The people and the environment.

Q5-What makes you feel unsafe in your community?

Some violence still occurs from time to time.

Criminal cases; violence incidents; rude behavior

Violence, robberies, or other crime activities, conflict between people.

Several incidents happened in the nation and local

N/A (This answer was repeated twice)

Racialism

Stranger, crime drug

News of break-ins and other crimes in town.

More and more incidents and “Asian hate” are happening.

some defund police discussion

People are afraid of presenting themselves in public, or even staying at home, because of the worries mentioned in Q4 answer.

Crime

People who discriminate people for things they cannot control, like racists and homophobes.

Some people are against immigrants, especially, against Asian.

Crimes nearby. Racism in the schools and neighborhoods. Police is defunded.

I am not feeling unsafe

High Crime rate

Occasionally, my family and myself have been approached by strangers for money (or unknown reasons). There was another time that a person was asking for money in the parking lot of the daycare my son attends to.

To see many people wander around

Having events that threaten safety and way of life happening around or in my community

Break ins, random attacks,

Too many strangers and always hear siren.

Asian Hate

Robbery and murder

We hear too often break ins, even violent crimes. There had been a number of murders on/near UNC campus, unbelievable.

There have been an increase of shooting, car break ins, house breakins, and student partying, drinking, store lifting.

Racism. Majority against minority and minority against minority.

I have heard crimes, threats, violence.

More homeless on the streets than before

People are exclusive, no empathy, no showing of solidarity

Hate crimes, racism.

Broke-in criminals

If something happens and being ignored

Violent Crimes

Violent incidents, unsafe neighborhood to walk.

Jobless people wondering on the road.

Unfriendly, or noisy and irresponsible neighbors

The situation of asian hate now

violent crimes

People from outside

violent statements on social media, discrimination, guns, drugs

Racial divisions and hatred , unmanaged homeless population , and over-development

Recently happened shooting accident nearby Community Center and Glen apartment.

Incidents that are reported but not solved.

Knowing strangers might come and knock on your door looking to cause harm

Hate crime, burglary. Long waiting for police

Breakin to house/cars in neighborhood

racial discrimination, attack, stealing and breakingp

Violent crime, property violations, and racial discrimination

Dark street, dirty alley, and sometimes "angry" strangers.

Recent anti-Asian hate crimes really frightened me.

I am afraid to be in the wrong place at wrong time. Afraid of being yelled at.

Random people from other place.

the crime cases increasing

Some extreme behaviors.

Unfamiliar vehicles and unleashed dogs

Being an Asian

Reported crimes

Violence

No one follow the law and order

That a large percentage of community members are being harmed by violence such as sexual assault and domestic violence and are often suffering silently and are in fear for the emotional and/or physical safety.

Violence against citizens and law enforcement.

Being a woman moving through areas with less lighting/foot traffic.

Facing bias and preconceived notions about who I am. Sexism, racism, misogyny, homophobia, ableism, etc.

- Big crowds during COVID (especially at outdoor bars)-Some UNC fraternities (big parties, increased risk of underage drinking/sexual assault)

There are more homeless than before in the town, they asked money in the traffic light area and parking Lot

As so many shootings have happened in numerous places nationwide in the past few years, and especially during last year due to COVID-19, the hate crime against Asian people has spiked tremendously. What happened in Atlanta last week was horrific and terrifying. Although I haven't encountered such an attack myself, I cannot help but thinking: am I the next target? is it safe for us to take a walk in the neighborhood? Are people looking at me differently when I run into a person on the trails, in the woods? Is it safe for my daughter to go out with her friends?

Being eyed by people as I walk through my neighborhood or others in the town. Seeing too many police gathered in one spot.

Chapel hill says they are diverse community, they hide under the white privilege, don't really understand mirgenalized people They are scared of us , sit down with us, understand about people

The pandemic has really brought about more crime generally. The number of break1-ins to cars and homes locally has me concerned.

Constant cyberstalking on my computer, iPhone, landline telephone, car with electronic key, nonforced entry into my house-now into my retiree apartment-which must be via 3D printed keys (likely on area university printers), with damage and thefts of many kinds.

I am worried about residents who do not have the same experience I do in terms of community safety. I would like to see a more service and crisis oriented model for community safety. 11

Drunk college students. Need more social workers on the streets with police or not that can help with community sports, conversations with youth, general mental health support.

When I was in Parkside, strangers knocked the door many times, car was damaged at night bike was stolen. So many entrances to that neighborhood. At least we had police involved investigation. Police brought my bike back. I strongly disagree defunding police. Chapel hill police are very supportive. We definitely need them.

There has been a increase in house and car break ins, and shooting.

Lacking non-police resources for help in the community during times of crisis.

Unspoken racism

Over-policing and over-criminalization

Dark alleys, concerns that my husband might be misidentified or racially profiled

People running red lights

Safety being dependent on the government

Visibility of individuals experiencing homelessness and requesting money; presence of violent crime (Chapel Hill does not have wide prevalence of this, fortunately)

Recent shooting right here on Tinkerbelle Road!

The proliferation of drugs and the unruly protests.

Seeing the police!

Please define "structural inequities". How much is the "community engagement consultant" getting paid?

Poor street lighting. People wandering the streets in dark clothing with their back to traffic, drivers can't see them until they are within inches of them. Pedestrian education is an urgent need. With so few sidewalks one would think people would have learned how to walk safely in the street. 1112 People on bikes ignoring traffic laws.

I worry about the prevalence of drugs in our schools and cover ups of this. To be clear I mean WHITE kids who are getting away with using and are causing problems that are not being addressed.

Dark dirty places

If I see or experience something threatening and don't see a way for the community to help me by dealing with that threat.

When we only listen to the loudest voices and react based on a national platform.

shots fired at night

Strangers

Being Downtown with people that are behaving erratically, follow you asking for money, etc. I also feel unsafe driving on evenings of UNC games when students are more likely to have been drinking.

Heavy police presence. Lack of people also walking.

Q7-What organizations or local partnerships should deliver the services mentioned in Question 6, if not CHPD.

I don't know / Not sure (This answer was repeated 6 times)
Social services (This answer was repeated once)
Police officers / CHPD (This answer was repeated twice)
Local government
No organization can deliver the essential service of CHPD
Doctors
No other party can deliver the above services.
Not sure. Churches? Minority organizations, e.g. Chinese American Associations?
Schools, social workers and media
Social worker, church
CHPD, school education, community involvement.
UNC Police / University (This answer is repeated once)
Town council.
Let the voice "stop Asian hate" or "stop racism" lessened through TV / next door/ FB/ Twitter.
local community, town residents
Churches, other local government agencies (for example, senior centers),or community organizations that have positive impact on certain ethnic groups may help (for example, local Chinese school)
Hospital
Mental health crisis is better managed in conjunction with crisis intervention professionals
Some of Neighborhood safety responsibility will be taken by HOA, which need set more cameras and lights on the road. Public area may be organized some volunteers.
Town leadership, school system, local political/ethnic/social groups
Community leadership, looking after the people in the community
No
Police, police. Maybe health providers for 10 and 12
No ideas if any organizations exit.

Not sure who can deliver such services besides CHPD

News station or text

Many different ones—but with adequate funding to truly do so.

All available and appropriate

Compass Center, mental health providers, OC Rape Crisis Center, CEF, IFC, drug/alcohol treatment providers,

Department of health, trained counselors should respond to these types of situations. These are health concerns and therefore should be addressed by the department that provides health services.

OCRCC Compass Center Trained mental health providers

Chapel Hill town mayor

All parties of Chapel Hill should be involved in the services listed above, including law enforcement, school board, city council, and community organizations.

A social service organization should lead most of the efforts on the list

Club nova, ifc, cef,

For mental health, crisis intervention, and response to unsheltered persons, we can create a model where behavioral mental health professionals partner with police to respond to these types of events. Many times, behavioral health units can de-escalate situations and make referrals to support the individual.

Many which have been mentioned in recent Zoom Community Safety sessions.

Social service and crisis response organizations should handle all crisis interventions, unsheltered persons and youth engagement—do not know specific organizations. People without guns should be responding to crisis situations. In terms of crowd management, reciprocal agreements and lines of communication with outside police forces must be clear to eliminate aggressive and unacceptable police tactics that do not reflect our community values. I want to add a comment about Q8—police should not be working with most of the groups listed.

Response to unsheltered persons, Mental Health Crisis Intervention, Youth Engagement need to be done by organizations. I don't know who, but I do know that when I was young, a couple teachers were paid to be at all playgrounds of the school system after school to do crafts, help with homework, help kids set up teams for fun sports. they were there from after school until 6pm. On some playgrounds there were high school students who were of good repute who earned community service credit for helping out. There should be a social worker with a car to drive around and figure out what is best for the unsheltered persons. Social workers could be assigned to neighborhoods that have more problems. But I don't really know.

Police department can have different branches. Some branches should function like social workers but definitely need to be trained. We pay property tax higher than other counties, we should have better education and safer neighborhoods. However our schools are not as good as they should be, our safety is also a concern , who would want to stay in chapel Hill in the future?

Community groups

Great question! Mental health professionals, local organizations like the OCRCC, Compass Center, Freedom House, etc. But I'm hoping to be able to expand this list.

More funds should be allocated to the mobile crisis unit, freedom house and/or other substance abuse treatment facilities, trained mental health crisis providers, restorative justice practitioners

Human services should be tasked with mental health crisis intervention and unsheltered persons (with appropriate support) and they should receive CHPD as backup only as necessary. I don't think community engagement and youth engagement should be the responsibility of CHPD, but I don't know who should be in charge of that.

Behavioral health specialists and crisis response; Street Outreach, Harm Reduction and Deflection program; Pre-arrest deflection and diversion programs; community paramedics; community-based programs

Dedicated task force of mental health and EMT and perhaps a community officer who is unarmed

Social workers

Town and County programs should prioritize lifting people out of poverty, ensuring folks are paid a living wage and have dignified housing and healthcare

The above rankings did not work-I would rank as follows: 1) violent crime; 2) property violations; 3) Death response / investigation; 4) Crisis intervention; 5) Mental health crisis intervention; 6) Drug and alcohol enforcement; 7) Noise ordinance and nuisance violations; 8) Crowd management; 9) Response to unsheltered persons; 10) Traffic safety and management; 11) Community engagement; 12) Youth engagement As far as other organizations I think UNC Health could partner for the crisis intervention / mental health intervention noted; Chapel Hill Housing & Community to lead / coordinate community engagement; and Chapel Hill Parks and Recreation for more youth engagement.

Im not sure what organizations are available and trained.

NAMI, UNC-CH, Durham Tech, Orange County Sheriff, Compass Center

I do not believe the police should perform ANY of the above, so my ranking is quite useless. I want to reimagine our communities such that noise complaints and property concerns can be resolved between community members. Mental health professionals and social workers should be supported in order to support folks who use substances, have mental health concerns, are experiencing crises, or are houseless. Educators and public health professionals, especially community health workers, are trained in youth and community engagement in ways that can actually help youth and communities feel safer for all. As for violent crime and death investigations, why don't we reimagine what an investigation team would look like in a way that isn't rooted in an institution of white supremacy, slavery, and anti-Blackness? As for traffic, what if this looked more like mutual aid? Like mechanics helping to fix vehicles? Like rebuilding an improved infrastructure for transportation? For crowd control... well couldn't that be nearly anyone? Putting armed humans in the middle of a crowd makes no sense.

Please define "structural inequities". How much is the "community engagement consultant" getting paid?

Mental Health Professionals should provide crisis and mental health intervention. Social workers can provide response to unsheltered persons' A separate force for traffic enforcement and pedestrian infractions.

Crisis Units working with the Police Dept. Other Town staff or private groups can do crowd management.

PD and Bike/Ped Transportation Team and Housing

I think the CHPD should create divisions, within the department, to handle these certain things.

Police Crisis Unit, Town Ombuds Office, Building and Fire Code enforcement. Some of these services (crowd management, for example) can be spearheaded by other Town Departments (Fire, Emergency Management, etc.) but there will still need to be a police presence to support adherence to laws and ordinances.

Street Outreach, Code Enforcement, Mental Health Liasons

That's a broad question, and PDs are asked to handle so much already. So, it depends on what they're trained to do. In general, starting with meeting-and-greeting and establishing *connections* with neighborhoods and people. Their jobs could be easier, if there were personal connections BEFORE a situation arises.

Mental Health Specialists, Town Inspectors

County's Street Outreach Team should be first on scene with people experiencing homelessness or mental health crises; OC Health should help respond to Drug and Alcohol calls; private contractors (ie Show Pros) could do crowd management

Social services; trained crisis deescalation personnel.

Q9-Who's missing from the conversation?

Residents.

Asian community (This answer was repeated twice)

workers in Chapel Hill, even they are not living here.

LGBTQ+ people, especially trans people, if they were on this list they'd be first for me.

Church?

Not sure (This answer was repeated once)

Community leaders

minority rep

The media direction, the city, the school.

local residents

local residents. represents from each group.

None (This answer was repeated thrice)

Minorities & targeted as hated group

Community rep

Teachers, social workers and representatives from all different ethnic groups

Urban construction department and property management company.

Elderly that live alone

Which conversation?

Racial Minorities

The people who are not being provided enough protection, like elderly

Specific group

People with crime history

Campus Partners / UNC

Refugee, immigrant, unsheltered, poor, differently abled, and youth community members; sex workers, "gig economy" workers; trans and other LGBTQ community members; BIPOC community members; survivors of intimate partner violence

I think that some of the problems about safety are due to the fact that police focus on certain populations over others. This perpetuates the bias that makes us more unsafe in our communities. I would like to see the police engage in outreach with all populations in an intentional way that moves away from assuming teens, the homeless are more likely to commit crime and that our business professionals are not skirting the law which we know not to be the case.

People of color and people experiencing homelessness. These populations are more likely to receive punitive responses from law enforcement, instead of compassionate, informed responses.

People who do not channel to get involved; people who do not have resources or do not know how to engage with community, due to all sorts of barriers and difficulties, language for instance.

People in group homes and nursing homes

It is extremely important for representatives from communities where police activity is highest to be in the conversation. The overrepresentation of Black men in our prisons is a direct result of underinvestment in the communities and structurally racist systems.

Internet technical assistance and Internet Security oversight.

Have you asked students, teens, children, parents of these three groups, the homeless population or advocates for the mentally ill what would be more helpful than using the police to work with these populations?

The conversation of Safety, I believe you are inferring. Directors of men and women's shelters should give presentations several times a year to community groups-I am not sure how to interact with the clients when I see them walking around. Same with people at house on MLK Horizons(?) UNC students-is that who you mean when you say students in question 8? The University should pay a separate staff of police and social workers to help them grow up well.

Marginalized communities.

I think people in our county who have been most impacted by police violence should be centered in this conversation.

ALL communities of color

Justice-impacted; behavioral health professionals, criminal justice reform stakeholders, NAACP, El Futuro, CEF, Partnership to End Homelessness

Karen communities in Chapel Hill (you probably call them Burmese)

The university—they need to be a part of these conversations as they cannot be divorced from the community and what it means for their employees to be paid a living wage, get good benefits, contribute to public transit. Also they should be more involved in the lives of students who live in the community, specifically for accountability. There are many models where the university holds students accountable for their actions in the community because the university recognizes that their disciplinary processes are often more relevant for students than a court process, that their students are their responsibility, no matter where they are, and that students can have a negative impact on the community they live in (parties, noise, trash, neighborhood disrespect)

From the above: 1) People experiencing homelessness; 2) people experiencing mental health crises; 3) Students; 4) Teens; 5) School Aged Children; 6) Elderly/ Aging I also think that it is important for the Police Department to routinely interact with communities of color and the LGBTQ+ community.

Persons with disabilities, autism, etc

NAMI

Please define "structural inequities". How much is the "community engagement consultant" getting paid?

Community leaders. At risk youth.

Historically Marginalized populations. Immigrant and asylum groups.

Minorities. They need to gain the trust of local authorities. As of now, they don't.

Civic Groups, Faith based and non-profit groups.

Police need to provide information on current services and responsibilities. You can't make decisions based on misinformation or a national climate.

The individual police officers who are being tasked (Is this something they'd actually want to do?)

Folks who have experienced encounters with the police: the homeless, folks experiencing mental health crises, folks recently released from prison

Racialized groups and those whose language is not English

Mental health professionals being with police response to "People experiencing Mental Health Crisis" to be able to give expert advice on best ways to interact with the person.

The wide swaths of people between very old, very young and "people experiencing X". Also probably cultural, religious and racial groups.

Church leaders, high school representation (teachers or students), leaders of HOA (because they create rules and regulations that are often unfavorable to black and brown residents).

Of all people listed under Q 7, only the elderly are represented on the task force. We need to hear from the others.

Young adults Older adults College students Church and community leaders Educational stakeholders Local homeless services stakeholders Affordable housing stakeholders

Which conversation? This question is unclear. If you're referring to the conversation around community safety... young people are missing. Refugees. People who don't speak English. Artists. Nonprofit organizations who are part of providing community safety. People of varying classes, especially those living at or near the poverty line. For questions 6 & 7 above, I do not believe police need to be the ones to perform most of those actions. That is part of what I'm advocating for...a much lower police presence. There are other folks we can hire to support community/youth engagement, crisis response, persons experiencing homelessness, traffic/event management, "nuisances" and others. I think police could be there for investigating and responding to deaths or incidences of violence.

I think Carrboro needs to be included since the two towns are in such close proximity. Also, UNC since a huge percentage of our residents are students who engage with our community far beyond the campus and who contribute to our town's sense of safety or lack thereof. .

People who have been convicted of crimes; formerly incarcerated individual; people who live in neighborhoods with a high police presence

Elected officials and policy makers need to weigh in and understand the roles that they play in creating safe/unsafe community

Appendix B: Survey - English



In the fall of 2020, the Town Council established the Reimagining Community Task Force, whose mission is to bring forth concrete, actionable recommendations to the Town Council that will achieve the following: increase public safety, eliminate structural inequities in Town public safety systems; and enable all in the community to thrive.

The Town has opened this survey to all members of the community to share their experiences and ideas for making Chapel Hill a safe and inclusive community and engage the community in an important conversation.


Q1. What does community safety mean to you?

Q2. How do you define your community? (All of Chapel Hill, your neighborhood or side of town?)

Q3. On a scale of 1 to 3, with **1 being the most safe and 3 being the least safe**, how safe do you feel in Chapel Hill?

1 

2 

3 

Other response: _____

Q4. What makes you feel safe in your community?

Q5. What makes you feel unsafe in your community?

Q6. Which of the following services should be delivered by the Chapel Hill Police Department?

Rank by priority level **with 1 being the most important and 12 being the least important for CHPD to provide.**

- Community Engagement
- Crowd Management
- Death Response/Investigation
- Drug and Alcohol Enforcement
- Mental Health Crisis Intervention
- Noise Ordinance and Nuisance Violations
- Property Violations
- Traffic Safety and Management
- Violent Crime
- Response to Unsheltered Persons
- Youth Engagement
- Crisis Interventions

Q7. What organizations or local partnerships should deliver the services mentioned in Question 6, if not CHPD.

Q8. How important is it for CHPD to work within the following populations for ongoing community engagement? Rank by level of importance with 1 being the most important and 8 being the least important.

- People experiencing homelessness
- School aged children
- Teens
- Elderly/Aging
- People experiencing Mental Health Crises
- Students
- Other (please specify): _____

Q9. Who's missing from the conversation?

Q10-A. Which of the following best describes your race and ethnic identity? Select One (Optional)

- White
- Black or African American
- Hispanic or Latino
- American Indian or Alaska Native
- Asian
- Native Hawaiian or Pacific Islander
- Choose not to respond
- Other: _____

Q10-B. What is your age? (Optional)

- Under 18
- 18-24

- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75-84
- 85 or older
- Choose not to respond

Q10-C. Which of the following best describes your gender identity? (Optional)

- Male
- Female
- Non-binary / Third gender
- Choose not to respond
- Other: _____

Q10-D. Which of the following best describes your disability status according to the 1990 Americans with Disabilities Act (ADA)? (Optional)

- Not Disabled
- Disabled
- Choose not to respond

Q10-E. Enter your Zip Code of residence (Optional): _____

Thank you for Taking the Survey!

Visit townofchapelhill.org/reimaginecommunitysafety to learn more about the Reimagining Community Safety Initiative and to register for upcoming Community Listening Sessions.

Return printed and paper surveys to housingandcommunity@townofchapelhill.org